

Paid Up Capital: Dhs. 500,000,000

Registered under Federal Law No. (6) of 2007 Certificate No. 14 dated 29th December 1984 Commercial Registration 51814 رأس الثال المدفوع: ٥٠٠،٠٠٠، درهم مسجلة طبقاً للقانون الإتحادي رقم (٦) لسنة ٢٠٠٧م شهادة رقم ١٤ بتاريخ ١٤/١٢/٢٩م رقم السجل التجاري ٥١٨١٤

Table of Benefits - IND (AUH)									
02/09/2023 Insurance Plan	Plan 1	Plan 2	Plan 3	Plan 4	Plan 5	Plan 6			
Territorial Scope of Coverage	Worldwide	Worldwide	Worldwide	Worldwide	Worldwide	Worldwide			
Aggregate Annual Limit	AED 1 Million	AED 750,000	AED 500,000	AED 300,000	AED 250,000	AED 250,000			
Medical Network	NEXTCARE GN+	NEXTCARE GN	NEXTCARE RN	NEXTCARE RN2	NEXTCARE RN3	NEXTCARE PCPAUH			
Room type	Private	Private	Private	Private	Semi-Private	Semi-Private			
Parent Accommodation for child under 18 years of age	AED 450 / day	AED 400 / day	AED 350 / day	AED 250 / day	AED 150 / day	AED 150 / day			
Accommodation of an accompanying person in the same room as per recommendation of attending physician, subject to prior approval.	AED 450 / day	AED 400 / day	AED 350 / day	AED 250 / day	AED 150 / day	AED 150 / day			
Home Nursing following inpatient treatment	Covered (on reimbusement) up to Maximum AED 7,500 per person per annum	Covered (on reimbusement) up to Maximum AED 7,500 per person per annum	Covered (on reimbusement) up to Maximum AED 5,000 per person per annum	Covered (on reimbusement) up to Maximum AED 5,000 per person per annum	Not covered	Not covered			
Emergency road ambulance services to and from hospital by registered ambulance services provider	Covered	Covered	Covered	Covered	Covered	Covered			
Deductible per Consultation (will not be applicable for follow-up within 7 days for same treatment and with same doctor)	AED 50/-	AED 50/-	AED 50/-	AED 50/-	AED 50/-	AED 50/-			
Prescribed Drugs & Medicines Annual Limit	Covered up to AED 15,000 subject to 15% Co-Insurance Option 1: Nil copay (Limit remain the same) Option 2: 20% copay (Limit remain the same)	Covered up to AED 10,000 subject to 15% Co-Insurance Option 1: Nil copay (Limit remain the same) Option 2: 20% copay (Limit remain the same)	Covered up to AED 7,500 subject to 15% Co-Insurance Option 1: Nil copay (Limit remain the same) Option 2: 20% copay (Limit remain the same)	Covered up to AED 5,000 subject to 15% Co-Insurance Option 1: Nil copay (Limit remain the same) Option 2: 20% copay (Limit remain the same)	Covered up to AED 5,000 subject to 15% Co-Insurance Option 1: Nil copay (Limit remain the same) Option 2: 20% copay (Limit remain the same)	Covered up to AED 1,500 subject to 30% Co-Insurance Option 1: Nil copay (Limit remain the same) Option 2: 20% copay (Limit remain the same)			
Diagonistics (X-ray, MRI, CT-Scan, Ultra Sound& Endoscopy diagonistic services)	Covered without Co-pay and up to aggregate annual limit	Covered without Co-pay and up to aggregate annual limit	Covered without Co-pay and up to aggregate annual limit	Covered without Co-pay and up to aggregate annual limit	Covered without Co-pay and up to aggregate annual limit	Covered without Co-pay and up to aggregate annual limit			
Pre-existing & Chronic Conditions	Covered up to annual Limit. All pre-existing conditions should be declared in the Medical Application Form and is subject to medical underwriting. Undeclared pre-existing conditions annual to the underwriting and the subject to medical underwriting and the subject to medical underwriting and the policy period and will be underwritine at renewal. No waiting period applies if evidence of continuity of coverage is provided; otherwise a waiting period of months applies to the first scheme membership on Inpalaret treatment for the following medical conditions: Diabetes mellitus, Arterial diseases, COPD, All cannors cases, Neurosugery, Cerebro Vascular diseases, All delivery cases (Maternity).	Covered up to annual Limit. All pre-existing conditions should be declared in the Medical Application Form and is subject to medical underwriting. Undeclared pre-existing conditions will not be covered during the policy period and will be underwritine at nemes). No waiting period applies if evidence of continuity of coverage is provided; otherwise a waiting period of muchts applies to the provided; otherwise a waiting period of muchts applies to the following medical conditions: Diabetes mellitus, afterial diseases, COPD, All cancers cases, Neurosurgery, Cerebro Vascular diseases, All delivery cases (Maternity).	Covered up to annual Limit. All pre-existing conditions should be declared in the Medical Application Form and is subject to medical underwriting. Undeclared pre-existing conditions will not be covered during the pictory period and will be underwritine at nemely No waiting period applies if evidence of continuity of coverage is provided; otherwise a waiting period of months applies to the provided; otherwise a waiting period of months applies to the following medical conditions: Diabetes mellitus, afterial diseases, COPD_All cancers cases, Neurosurgery, Cerebro Vascular diseases, All delivery cases (Maternity).	Covered up to annual Limit. All pre-existing conditions should be declared in the Medical Application Form and is subject to medical underwriting. Undeclared pre-existing conditions will not be covered during the pictory period and will be underwritine at nemedy. No waiting period applies if evidence of continuity of coverage is provided; otherwise a waiting period of morths applies to the provided; otherwise a waiting period of morths applies to the following medical conditions: Diabetes mellitus, afterial diseases, CDPD_All cancers cases, Neurosurgery, Cerebro Vascular diseases, All delivery cases (Maternity).	Covered up to annual Limit. All pre-existing conditions should be declared in the Medical Application Form and is subject to medical underwriting. Undeclared pre-existing conditions will not be covered during the policy period and will be underwitten at renewal. No waiting period applies if evidence of continuity of coverage is provided, diversities a vasifing period of continuity of coverage is provided, offensive a vasifing period of its months applies to the first medical conditions. Diabetes molitus, Arterial diseases, COPO_All cancers cases, Neurosurgery, Cerebro Vascoular diseases, All delivery cases (Maternity).	Covered up to annual Limit. All pre-existing conditions should be declared in the Medical Application Form and is subject to medical underwriting. Undeclared pre-existing conditions will not be covered during the policy period and will be underwritine at newely. No waiting period applies if evidence of continuity of coverage als provided, otherwise a valeting period of morths applies to the provided, provided and will be underwritine at memory of contracting the provided of morths applies to the provided, period and will be underwriting the provided of morths applies to the following medical conditions: Diabetes mellihus, Arterial diseases, CDPD, All canners cases, Neurosurgery, Cerebro Vascular diseases, All delivery cases (Maternity).			
Claims Settlement Basis (after application of Copayments)	Direct billing available.	Direct billing available.	Direct billing available.	Direct billing available.	Direct billing available.	Direct billing available.			
Within the Network	Reimbursement is also possible but will be settled at 80% of the usual & customary rates of the selected Network.	Reimbursement is also possible but will be settled at 80% of the usual & customary rates of the selected Network.	Reimbursement is also possible but will be settled at 80% of the usual & customary rates of the selected Network.	Reimbursement is also possible but will be settled at 80% of the usual & customary rates of the selected Network.	Reimbursement is also possible but will be settled at 80% of the usual & customary rates of the selected Network.	Reimbursement is also possible but will be settled at 80% of the usual & customary rates of the selected Network.			
Outside the Network in Countries where NEXtCARE is not present	Reimbursement at 100% of actual costs (subject to be reasonable) or 100% of the usual & customary rates of the network, whichever is less	Reimbursement at 100% of actual costs (subject to be reasonable) or 100% of the usual & customary rates of the network, whichever is less Reimbusement at 80% of actual costs (subject to be	Reimbursement at 100% of actual costs (subject to be reasonable) or 100% of the usual & customary rates of the network, whichever is less Reimbusement at 80% of actual costs (subject to be	Reimbursement at 100% of actual costs (subject to be reasonable) or 100% of the usual & customary rates of the network, whichever is less Reimbusement at 80% of actual costs (subject to be	Reimbursement at 100% of actual costs (subject to be reasonable) or 100% of the usual & customary rates of the network, whichever is less Reimbusement at 80% of actual costs (subject to be	Reimbursement at 100% of actual costs (subject to be reasonable) or 100% of the usual & customary rates of the network, whichever is less Reimbusement at 80% of actual costs (subject to be			
Outside the Network in Countries where NEXtCARE is present	Reimbusement at 80% of actual costs (subject to be reasonable) or 80% of the usual & customary rates of the network, whichever is less	reasonable) or 80% of the usual & customary rates of the network, whichever is less	reasonable) or 80% of the usual & customary rates of the network, whichever is less	reasonable) or 80% of the usual & customary rates of the network, whichever is less	reasonable) or 80% of the usual & customary rates of the network, whichever is less	reasonable) or 80% of the usual & customary rates of the network, whichever is less			
Cash Indemnity for in-Patient Treatment post hospitization up to max of 15 days, subject to providing discharge summary or proof of hospitalization	Covered on Reimbursement up to AED 300 per right and a maximum of 10 nights. The Cash Indemnity claim must be submitted within 15 days after discharge from the hospital with a proof of hospitalization including a discharge summary.	Covered on Reimbursement up to AED 300 per night and a maximum of 10 nights. The Cash Indemnity claim must be submitted within 15 days after discharge from the hospital with a proof of hospitalization including a discharge summary.	Covered on Reimbursement up to AED 250 per night and a maximum of 10 nights. The Cash Indemnity claim must be submitted within 15 days after discharge from the hospital with a proof of hospitalization including a discharge summary.	Covered on Reimbursement up to AED 250 per night and a maximum of 10 nights. The Cash Indemnity claim must be submitted within 15 days after discharge from the hospital with a proof of hospitalization including a discharge summary.	Covered on Reimbursement up to AED 200 per night and a maximum of 10 nights. The Cash Indemnity claim must be submitted within 15 days after discharge from the hospital with a proof of hospitalization including a discharge summary.	Covered on Reimbursement up to AED 200 per night and a maximum of 10 nights. The Cash Indemnity claim must be submitted within 15 days after discharge from the hospital with a proof of hospitalization including a discharge summary.			
Vaccination for Children (as per MOH, UAE)	Inside Network: 100% Actual Cost Outside Network : UCR Basis	Inside Network: 100% Actual Cost Outside Network : UCR Basis	Inside Network: 100% Actual Cost Outside Network : UCR Basis	Inside Network: 100% Actual Cost Outside Network : UCR Basis	Inside Network: 100% Actual Cost Outside Network : UCR Basis	Inside Network: 100% Actual Cost Outside Network : UCR Basis			
Physiotherapy (Subject to pre-approval)	Covered	Covered	Covered	Covered	Covered	Covered			

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اورینت للتأمین – شرکة مساهمة عامة (المکتب الرئیسي) دبي فیستفال سیتي ص.ب. ۲۶۹۱ ۲۷۹۱ دبي، إ.ع.م. ماتف ۲۷۳۱ ۲ ۲۳۱۲ ۱۹۷۰ هاکس ۲۰۳۱ ۲ ۲۳۱۱ ۹-۹۷۱ e-mall orlent@alfuttaim.com www.insuranceuae.com



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Exercise to a transport of the control of the contr			Υ	ir and the second secon							
Intelligence of the country of the c	Hearing and vision aids, and vision correction by surgeries and laser (Emergency cases Only) Dental emergency is any just put as each of just can put you at a risk of permanent diamage, such as Collegior to been learn, Knocked-out touth. Soft dissue injuster and disc. Beginner and disc. The case of the	Covered	Covered	Covered	Covered	Covered	Covered				
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Projection Treatment Out Plant Covered by the Maximum AED 20,000 per great rough read from the Covered by the Maximum AED 20,000 per great rough read from the Covered by the Maximum AED 20,000 per great rough read from the Covered by the Maximum AED 20,000 per great rough read from the Covered by the Maximum AED 20,000 per great rough read from the Covered by the Maximum AED 20,000 per great read from the Covered by the Maximum AED 20,000 per great rough read from the Covered by the Maximum AED 20,000 pe	Subject to Medical Application Form (MAF) Pregnancy at time of application should be declared in the medical application form and is subject to medical underwriting	Inside Emirate of Abu Dhabi: Covered up to the Annual Limit of the policy (In-Patient & Out-Patient) Delivery inside Emirate of Abu Dhabi is subject to a deductible of AED 5004 as per Dolf law Outside Emirate of Abu Dhabi (within UAE): -Normal Delivery is covered up to AED 10,0004, C-Section and maternity complications are covered up to AED 12,0004, Medical Emergency related to Maternity is covered up to Annual Limit of the policy Out-patient Maternity services:									
securing responsibilities as recipited excluding any coor intaked to door, and excluding the acqualition and graph of Coor and excluding the acqualities and graph of Coordinate and acquaints of the proposed of the acqualities and graph of Coordinate and acquaints of the acquaints and graph of Coordinate and acquaints of the acquaints and graph of Coordinate and acquaints of the acquaints and graph of Coordinate and acquaints of the acquaints and graph of Coordinate and acquaints and graph of Coordinate and acquaints of the acquaints and graph of Coordinate and acquaints of the acquaints and graph of Coordinate and graph of	Psychiatric Treatment		person per annum IN Patient Covered up to Maximum AED 10,000/- per	person per annum IN Patient Covered up to Maximum AED 6,000/- per	person per annum IN Patient Covered up to Maximum AED 6,000/- per	Not Covered	Not Covered				
Rembursement basis with no co-pay arruum settled on Reimbursement basis with no co-pa	Organ Transplant	excluding any cost related to donor, and excluding the acquisition and organ cost Organs covered are: heart, lung, kidney, pancreas, liver, Allogeneic &	Organ transplantation shall cover the organ transplantation as recipient excluding any cost related to donor, and excluding the acquisition and organ cost Organs covered are: heart, lung, kidney, pancreas, liver,	Organ transplantation shall cover the organ transplantation as recipient excluding any cost related to donor, and excluding the acquisition and organ cost Organs covered are: heart, lung, kidney, pancreas, liver,	Organ transplantation shall cover the organ transplantation as recipient excluding any cost related to donor, and excluding the acquisition and organ cost Organs covered are: heart, lung, kidney, pancreas, liver,	recipient excluding any cost related to donor, and excluding the acquisition and organ cost Organs covered are: heart, lung, kidney, pancreas, liver,	transplantation as recipient excluding any cost related to donor, and excluding the acquisition and organ cost Organs covered are: heart, lung, kidney, pancreas, liver,				
Symptom Checker Covered up to AED 3,000 - Adject to 20% Co-pay In-Newtown Direct Billing Out of Network: Reimbursement Covered up to AED 3,000 - Adject to 20% Co-pay In-Newtown Direct Billing Out of Network: Reimbursement Covered up to AED 3,000 - Adject to 20% Co-pay In-Newtown Direct Billing Out of Network: Reimbursement Covered up to AED 3,000 - Adject to 20% Co-pay In-Newtown Direct Billing Out of Network: Reimbursement Covered up to AED 3,000 - Adject to 20% Co-pay In-Newtown Direct Billing Out of Network: Reimbursement Covered up to AED 3,000 - Adject to 20% Co-pay In-Newtown Direct Billing Out of Network: Reimbursement Covered up to AED 3,000 - Adject to 20% Co-pay and up to AED 1,500 in total and up the following ad-lamints: AED 300 for Firames - one pair per year AED 3,000 read and year year and year year and year year and year year year year year year year year	Repatriation of Mortal Remains to the Country of Domicile:					Not Covered	Not Covered				
Detail benefit Covered up to AED 3,000-subject to 20% Co-pay In-Network: Direct Billing Out of Network: Reimbursement Out of Network: Reimbursement Out of Network: Reimbursement Covered subject to 20% Co-pay In-Network: Direct Billing Out of Network: Reimbursement Out of Network: Reimbursement Covered subject to 20% Co-pay and up to AED 1,500 in total and up the following sub-limits: AED 300 for Frames—one pair per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per pair per bifocal or th-focal vision lenses—once per year AED 300 per per per per pair per pair per per per per per per per per per pe	Second Medical Opinion	This benefit gives members access through NEXICARE mobile application to world renowned providers to re-evaluate their earlier diagnosis, medical history and treatment plan for non-emergency cases.									
Covered by In-Network. Direct Billing Out of Network. Reimbursement Covered subject to 20% Co-pay and up to AED 1,500 in total and up the following sub-limits: AED 350 for Frames - one pair per year AED 350 for Frames - one per year AED 350 for contact lenses per year AED 350 for contact lens	Symptom Checker	Covered									
Optical benefit Covers the following sub-limits: AED 350 for grain grid bild. AED 250 per pair per single vision lenses - once per year AED 250 per pair per libidal out tri-local vision lenses - once per year AED 300 per pair per libidal out tri-local vision lenses - once per year AED 300 per pair per libidal out tri-local vision lenses - once per year AED 300 per pair per libidal out tri-local vision lenses - once per year AED 300 per pair per libidal out tri-local vision lenses - once per year AED 300 per pair per libidal out tri-local vision lenses - once per year AED 300 per pair per libidal out tri-local vision lenses - once per year AED 300 for contact lenses per year AED 300 for contact lenses per year AED 300 for contact lenses per year AED 300 per pair per libidal out tri-local vision lenses - once per year AED 300 for contact lenses per	Covers the following: Consultation & X-Ray, Scaling, Tooth Extraction, Amalgam fillings, Temporary and/or permanent composite, fillings and root canal treatment	In-Network: Direct Billing	In-Network: Direct Billing	In-Network: Direct Billing	In-Network: Direct Billing	Not Covered	Not Covered				
Limited to AEU 2,50U per person per airmun The claims will be settled on reimbursement basis, and only from providers which are recognized and approved by Nextcare as alternative preferred providers - refer to be alternative preferred providers - refer	covers the following: Optical examinations conducted for the purpose of obtaining eye glasses or lenses In-Network: Direct Billing	following sub-limits: AED 350 for Frames - one pair per year AED 250 per pair per single vision lenses - once per year AED 300 per pair per bifocal or tri-focal vision lenses - once per year	total and up the following sub-limits: AED 350 for Frames - one pair per year AED 250 per pair per single vision lenses - once per year AED 300 per pair per biflocal or tri-focal vision lenses - once per year	total and up the following sub-limits: AED 300 for Frames - one pair per year AED 200 per pair per single vision lenses - once per year AED 250 per pair per bifocal or tri-focal vision lenses - once per year	total and up the following sub-limits: AED 300 for Frames - one pair per year AED 200 per pair per single vision lenses - once per year AED 250 per pair per bifocal or tri-focal vision lenses - once per year	Not Covered	Not Covered				
	Alternative Medicines/ therapies Covers the following: Ayurveda, Chiropractic, Chinese Medicine, and Homeopathy	The claims will be settled on reimbursement basis, and only from providers which are recognized and approved by Nextcare as alternative preferred	The claims will be settled on reimbursement basis, and only from providers which are recognized and approved by Nextcare as alternative preferred providers - refer to	The claims will be settled on reimbursement basis, and only from providers which are recognized and approved by Nextcare as alternative preferred providers - refer to	The claims will be settled on reimbursement basis, and only from providers which are recognized and approved by Nextcare as alternative preferred providers - refer to	Not Covered	Not Covered				

Please note that in case benefits fall below the minimum required by DoH or the benefit which is not provided in this TOB and is required by DoH, then the cover under the policy will automatically increase/incuide the benefit to the same level as requested by DoH











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رأس المال المدفوع: ٥٠٠،٠٠٠،٥٠٠ درهم مسجلة طبقاً للقانون الإتحادي رقم (٦) لسنة ٢٠٠٧م شهادة رقم ١٤ بتاريخ ١٩٨٤/١٢/٢٩ رقم السجل التجاري ١٨١٤٥

A. Excluded healthcare services

Exclusion for Health Authority Abu Dhabi HAAD (Applicable for residents/ work permits within Abu Dhabi & Al Ain)

4 Custodial care including:

a) Non-medical treatment services;

b) Health-related services which do not seek to improve or which do not result in a change in the medical condition of the patient.
 5. Services which do not require continuous administration by specialized medical personnel.

6.Personal comfort and convenience items (television, barber or beauty service, guest service and similar incidental services and supplies)

7. All Cosmetic healthcare services and services associated with replacement of an existing breast implant. Cosmetic operations which are related to an Injury, sickness or congenital anomaly when the primary purpose is to improve physiological functioning of the involved part of the body and

8. Surgical and non-surgical treatment for obesity (including morbid obesity), and any other weight

Control programs, services, or supplies. 9. Medical services utilized for the sake of research, medically non-approved experiments and investigations and pharmacological weight reduction regimens.

10. Healthcare Services that are not performed by Authorized Healthcare Service Providers.

11. Healthcare services and associated expenses for the treatment of alopecia, baldness, hair falling, dandruff or wigs

12. Health services and supplies for smoking cessation programs and the treatment of nicotine addiction.
13. Treatment and services for sex transformation, sterilization or intended to correct a state of sterility

or infertility or sexual dysfunction. Sterilization is allowed only if medically indicated and if allowed under the Law. 14. Treatment and services for contraception.

15. External Prosthetic devices and medical equipment

16. Treatments and services arising as a result of professional sports activities, including but not limited to, any form of aerial flight, any kind of power-vehicle race, water sports, horse riding activities, mountaineering activities, violent sports such as judo, boxing, and wrestling, bungee jumping and any professional sports activities.

17. Growth hormone therapy unless medically necessary.

Costs associated with hearing tests, Prosthetic Devices or hearing and vision aids.
 Mental Health diseases, both out-patient and in- patient treatments, unless it is an emergency condition.

20. Patient treatment supplies (including for example: elastic stockings, ace bandages, gauze, syringes, diabetic test strips, and like products; non- Prescription Drugs and treatments.) excluding supplies required as a result of Healthcare Services rendered during a Medical Emergency.

21.Allergy testing and desensitization (except testing for allergy towards medications and supplies used in treatment); any physical, psychiatric or psychological examinations or investigations during these examinations.

22. Services rendered by any medical provider who is a relative of the patient for example the Insured person himself or first degree relative 23. Enteral feedings (via a tube) and other nutritional and electrolyte supplements, unless medically necessary during in-patient treatment.

24. Healthcare services for adjustment of spinal subluxation.

ure, hypnotism, massage therapy, aromatherapy, ozone therapy, homeopathic treatments, and all forms of treatment by alternative medicine. 25. Healthcare services and treatments by acupuncture; acupre

26.All healthcare services & treatments for in-vitro fertilization (IVF), embryo transfer, ovum and sperms transfer

Relative diagnostic services and medical treatment for correction of vision
 Nasal septum deviation and nasal concha resection.

29. All chronic conditions requiring hemodialysis or peritoneal dialysis, and related investigations, treatments or procedures

30. Healthcare services, investigations and treatments related to viral hepatitis and associated complications, except for the treatment and services related to Hepatitis A and C (diagnosis and treatment of Hepatitis C covered for members enrolled under Patient Support Program).

31.Birth defects, congenital diseases and deformities unless if left untreated will develop into an emergency.

32. Healthcare services for senile dementia and Alzheimer's disease

33. Air or terrestrial medical evacuation; and unauthorized transportation services.

34.Inpatient treatment received without prior approval from the Daman including cases of medical emergency which were not notified within 24 hours from the date of admission

35. Any inpatient treatment, investigations or other procedures, which can be carried out on outpatient basis without leopardizing the Insured Person's health.

38.Any investigations or health services conducted for non-medical purposes such as investigations related to employment insurance purposes.
37.All supplies which are not considered as medical treatments including but not limited to: mouthwash, toothpaste, lozenges, antiseptics, milk formulas, food supplements, skin care products, shampoos and multivitamins (unless prescribed as replacement therapy for known vitamin deficiency conditions); and all equipment not primarily intended to improve a medical

condition or injury, including but not limited to: air conditioners or air purifying systems, arch supports, exercise equipment and sanitary supplies.

38. More than one consultation or follow up with a medical specialist in a single day unless referred by the treating physician

39. Health services and associated expenses for organ and tissue transplants, irrespective of whether the Insured Person is a donor or a recipient. This exclusion also applies to follow-up treatments and complications unless if left untreated will develop into an emergency.

40. Any expenses related to immunomodulatory and immunotherapy unless medically necessary.

41 Any expenses related to the treatment of sleep related disorders.

42. Services and educational programs for people of determination, this also includes disability types such as but not limited to mental, intellectual, developmental, physical and/or psychological disabilities.

43. Injuries or illnesses suffered by the Insured Person as a result of military operations of whatever type 44 Injuries or illnesses suffered by the Insured Person as a result of wars or acts of terror of whatever type

45. Healthcare services for injuries and accidents arising from nuclear or chemical contamination.

46. Injuries resulting from natural disasters, including but not limited to; earthquakes, tornados and any other type of natural disaster 47. Injuries resulting from criminal acts or resisting authority by the Insured Person.

48. Injuries resulting from a road accident.

49. Healthcare services for work related illnesses and injuries as per Federal Law No. 8 of 1980 concerning the Regulation of Work Relations, its amendments, and applicable laws in this respect.

50. All cases resulting from the use of alcoholic drinks, controlled substances and drugs and hallucinating substances.

51. Any investigation or treatment not prescribed by a doctor.

52. Injuries resulting from attempted suicide or self- inflicted injuries

53. Diagnosis and treatment services for complications of exempted illnesses 54 All healthcare services for internationally and/or locally recognized epidemics.

55. Healthcare services for patients suffering from (and related to the diagnosis and treatment of) HIV-AIDS and its complications and all types of hepatitis except hepatitis A and C (diagnosis and treatment of Hepatitis C covered for members enrolled under Patient Support Program)

Please note that in case benefits fall below the minimum required by HAAD or the benefit which is not provided in this TOB and is required by HAAD, then the cover under the policy will automatically increase/include the benefit to the same level as requested by HAAD

Orient Insurance PJSC (Head Office) Dubai Festival City P.O. Box 27966, Dubal, UAE. tel +971 4 253 1300, fax +971 4 253 1500 e-mail orient@alfuttaim.com www.insuranceuae.com





